

## **Outside Prescription Policy**

Your pet's health and safety is of our primary concern. In recent years, there have been increasing numbers of reports of dubious practices, such as dispensing counterfeit, adulterated, and expired medications; substituting similar, but non-equivalent products; randomly changing drug strengths and dosage instructions provided by the veterinarian; obtaining products illegally through redirection; filling prescriptions beyond their expiration dates; and more.

As such, effective November 1st, 2024 we will no longer approve email or faxed prescription requests from third-party pharmacies. If an outside pharmacy sends us a request, it will be declined or ignored. We are happy to fill your meds in the clinic or submit your prescription through our trusted online pharmacy that matches many online pharmacy prices and ships directly to your home.

Steamboat Animal Hospital carries many of the most common prescriptions that you may need for your pet. However, it is your legal right to obtain these elsewhere with a written prescription, upon your request. If you would prefer to obtain your pet's prescription from an online or local pharmacy, rather than from us, we will gladly provide you with a written prescription, which you can provide to the pharmacy of your choice. You will be responsible for your prescription - the first copy of the written prescription is the ONLY prescription copy you will receive until the refills have expired. If you want to move prescriptions between pharmacies this is your responsibility. ALL prescriptions require a yearly exam.

We encourage you to be careful where you get your pet's medications. Only use pharmacies that you know and trust. Look up the pharmacy's license to practice and do your research to determine if a pharmacy has any legal actions posted to its business license.

Thank you for your patience and understanding,

The Doctors at Steamboat Animal Hospital

