

Prescription Policy

We will gladly write a prescription for your pet's medications to be filled at a retail pharmacy, upon your request, during your pet's exam with us.

Written Prescriptions must be provided at the time of the exam to avoid incurring a filing and documentation fee.

A complete exam and appropriate, current blood work is necessary to fill most prescriptions.

Although retail pharmacies may offer veterinary-specific medications, oftentimes, processing and shipping cause significant delays in your pet receiving the medications they need.

Keep in Mind Retail Pharmacists and Pharmacy Technicians are not trained in Veterinary Pharmacology.

For us to provide you with a written prescription for a retail pharmacy, federal and state laws require a valid patient-client relationship. To comply with these regulations, the following will be required for us to provide you with a prescription to be filled by a retail pharmacy.

A complete physical exam of your pet by one of our staff veterinarians will be necessary every 3, 6 or 12 months depending on the medication.

1. Antibiotics and anti-fungal medications always require examination prior to refilling.
2. Prescriptions will be written with the number of refills your pet's doctor deems appropriate.
3. Appropriate monitoring lab work must be performed prior to refills.

Why An Examination Every 3, 6 or 12 Months?

To establish a proper relationship, we must assure your pet is still in optimum health and the medication is working properly. Since pets cannot talk to us, and often subtle signs of illness are missed by owners, this is the best way for us to ensure your pet's medication requirements have not changed. We will need to be sure the pet is still in your possession, living in your household, weight has not changed, and proper testing has been performed. In addition, some medications require lab work testing every 3,6 or 12 months.

Written Prescriptions must be provided at the time of the exam to avoid incurring a fee for documentation and administrative time.

We respect the right of our clients to get their pet's medications from the pharmacy of their choice. We understand that there are many reasons that our clients may want to purchase medications from online retailers or outside pharmacies instead of from in clinic. To assist you in making the most informed decision for your pet, we want to be very clear that we recommend that you purchase products only from a properly accredited and certified veterinary pharmacy. However, if you choose to procure medications from another source we want to give you that option. *NOTE We have a new online store effective Nov 2024. The new store is extremely competitive with other online suppliers.

In the event you must change pharmacies first contact the original pharmacy to ask for them to have your prescription transferred.

Processing these requests, outside of a scheduled appointment, requires staff to review your pet's records, have a doctor review and approve the request and prepare the written prescription. To cover the cost of these requests there is a nominal fee for written prescriptions requested outside of an exam/appointment.

Therapeutic Lab Testing Schedule

To ensure the safe use of certain chronic medications, lab work is necessary to ensure efficacy as well as determine whether or not your pet is having adverse effects to organ function.

- NSAID - every 6 months
- Thyroid– once controlled every 12 months, or as needed to regulate proper levels
- Insulin– as required to monitor the effectiveness of medication
- Heartworm– every 12 months beginning at 7 months of age
- Seizure medications- 3, 6, or 12 months as required to monitor for toxicity and effectiveness
- Behavior/Anxiety Medications– 3, 6, or 12 months as required to monitor for toxicity and effectiveness
- PPA- 6 or 12 months as required to monitor
- Heart Medications and/or Furosemide- as required to monitor the effectiveness of medication, +/- Chest radiography, Blood Pressure and EKG

- Controlled Medications - every 3, 6, or 12 months

We have an Online store too!

Ask us to prepare your online order! Ordering through our online store allows for flawless transitions between medications dispensed directly and allows for access without requiring any written prescriptions. Many times, shipping is included.

All of the items purchased through our online platform carry the same guarantees as the products purchased directly from the clinic.